

# **HAWKES CAR CENTRE**

Mustow St, Bury St Edmunds, Suffolk. IP33 1XL 01284 754255

## **INITIAL DISCLOSURE DOCUMENT**

Financing your vehicle - Frequently asked question

### **Who are we?**

Hawkes Car Centre : 01284 754255  
Email: [contact@hawkescarcentre.co.uk](mailto:contact@hawkescarcentre.co.uk)  
Website: [www.hawkescarcentre.co.uk](http://www.hawkescarcentre.co.uk)

### **Who regulates us?**

The Financial Conduct Authority (FCA) is the independent watchdog that regulates financial services.

For the provision of finance, Hawkes Car Centre is authorised and regulated by the Financial Conduct Authority, firm reference number 664437

You can check this information at <https://www.fca.org.uk/>

Use this information to decide if our services are right for you.

### **Which service will we provide for you?**

We can introduce you to several lenders who may be able to help finance your vehicle.

This group of lenders provides us with a range of products which may be suitable for your vehicle purchase or leasing requirements.

We will explain the key features of those products to you and make a recommendation based on the affordability which is suitable for your demands and needs at the time it is made.

We are not Independent Financial Advisers and so we are unable to provide you with independent financial advice. There are also other sources of finance which you may wish to investigate.

We may receive a commission payment from finance providers should you decide to enter into a finance agreement with the via us.

### **Our Insurance Services:**

At present we do not offer any insurance products.

### **What to do if you have a complaint**

If you wish to make a complaint, please contact Hawkes Car Centre  
To register a complaint contact us by either:  
Email: [contact@hawkescarcentre.co.uk](mailto:contact@hawkescarcentre.co.uk) Telephone: 01284 754255

or write to us at: Hawkes Car Centre, Mustow Street, Bury St Edmunds, Suffolk, IP33 1XL

